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Dean, E.B. and Hossain, E.M. and Kaliski, Daniel (2022) Using administrative data to examine telemedicine usage among Medicaid beneficiaries during the Coronavirus Disease 2019 pandemic. *Medical Care* 60 (7), pp. 488-495. ISSN 0025-7079.

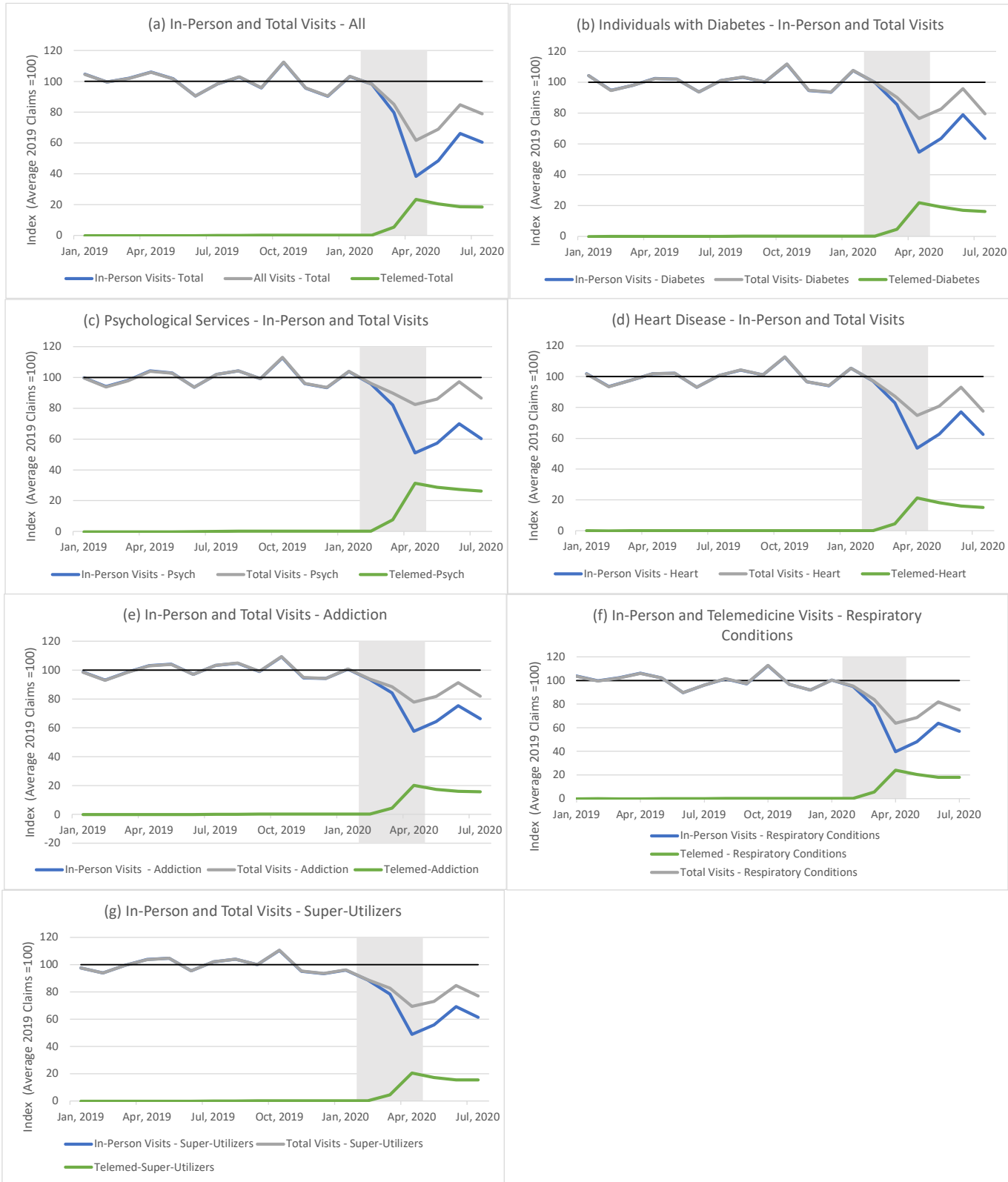
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Figure 1: Deviations of Visits, In-Person and Total, from 2019 Average



Source Authors' own calculations using Florida's Medicaid Managed Care administrative records, January 2019- July 2020.

Notes Graph shows the indexed number of visits made by patients with chronic conditions or super-users relative to the average for the year 2019, which is equal to 100 on the y-axis. Patients are inferred to have a chronic condition if they were diagnosed or treated for the condition in 2019. Super-utilizers are defined as patients that make 12 or more emergency department visits in a year. "Psychological Services" comprise consultations for depression and anxiety only. "Respiratory conditions" include asthma, chronic obstructive pulmonary disorder, chronic bronchitis, emphysema, bronchiectasis. Shaded regions correspond to periods in which the United States was in a recession as dated by the National Bureau of Economic Research.